

FOREIGN BROADCAST INFORMATION SERVICE

P. O. Box 2604
Washington, D. C. 20013

FBIS-0262/85
11 June 1985

STAT

[Redacted]
Director of Logistics

Dear Hank:

Subject: JPRS Reports

STAT

I am pleased to hear that [Redacted] has taken several steps to ensure a quality control program for the publishing of our JPRS reports. This is most welcome as there have been some problems in the past. I still think P&PD is the best place to print these materials (which is why we transferred 13 positions to you) even though there is a large volume.

We are, under our modernization program, moving along toward automating the production of all our reports. We will of course continue to coordinate closely with P&PD in all of these matters.

Best regards,

STAT

[Redacted]
Director

STAT

DDS&T/FBIS [Redacted] (11 Jun 85)

Distribution:

- Orig - Addressee
- 1 - Acting DDS&T
- 1 - C/Prod
- 1 - C/JPRS
- 1 - C/SDS
- 1 - C/Admin
- 1 - D/FBIS Chrono
- 1 - JDC Corres file
- 1 - FBIS Registry

ROUTING AND TRANSMITTAL SLIP

Date

5 June 1985

TO: (Name, office symbol, room number, building, Agency/Post)	Initials	Date
1. DD/FBIS	1/7	
2. C/E&PS	B	5/6
3. C/SDS	AKK	5/6
4. C/PROD ✓ C/ADMIN	Good: S	4/10
5. D/FBIS		

Action	File	Note and Return
Approval	For Clearance	Per Conversation
As Requested	For Correction	Prepare Reply
Circulate	For Your Information	See Me
Comment	Investigate	Signature
Coordination	Justify	

REMARKS

Re the problems with P&PD over JPRS publications, how about the attached approach: it would let [] know we have been concerned, remind him that we sent them positions, and lay the groundwork for future protests if things don't improve. jde

(C/Admin: Am I correct in saying we transferred 13 positions? I think that was the figure.)

Correct

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Date

ROUTING AND TRANSMITTAL SLIP

4 May

TO: (Name, office symbol, room number,
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As Requested	For Correction	Prepare Reply
Circulate	For Your Information	See Me
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Coordination	Justify	

REMARKS

John,

Further on the JPRS-P&PD problems.

STAT

I learned today that as a result of [] most recent visit--outlined in attached lognote--P&PD has taken two specific remedial steps: 1) they have set up a quality control program for all published JPRS reports 2) they have set up a log in/out system to control JPRS reports from receipt of the masters to final printing and distribution. NB. It is amazing that such procedures had never been established previously. So if you do send Hank

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[] a note it might be along lines of noting our

PTO

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5041-102

OPTIONAL FORM 41 (Rev. 7-76)
Prescribed by GSA
FPMR (41 CFR) 101-11.206

29 May 1985

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LOG NOTE--Chief, JPRS []

[] I met yesterday with C/P&PD [] and printshop supervisor []
[] to discuss P&PD's failure to print a number of JPRS reports and the
continuing poor quality of their work. Nine reports sent to P&PD in late
April were never printed. Some 30 others were never received by JPRS for
distribution to Agency consumers. P&PD says the nine reports were processed
on an evening shift in late April by a crew being trained. The person who was
in charge is on military leave and not available to explain what happened.
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P&PD claims the other missing reports were printed and distributed. []
and [] are clearly embarrassed by the missing reports and by the sloppiness
in their product, for example, wrong covers, wrong color stock, missing pages,
blurred and difficult to read print, and in one case, an entire report issued
and distributed with all the pages blank. I told them that we recognized that
P&PD was understaffed and that this would account for slow turnaround time for
printing our reports but not for the latest fiasco. I have the impression
that the people working in the printshop feel that the JPRS reports are not
important. They are not time sensitive, and they do not require the high
quality formatting that much of their work does. This apparently has bred an
attitude of indifference toward the JPRSs and led to the repeated snafus.
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[] agreed and assured me that he would be taking strong action to see that
there would be no recurrence, saying that the promotion panels will be
evaluating those involved in light of what has happened.

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[] feels that P&PD probably should not have taken the JPRS account,
that the volume is greater than they can efficiently handle, and that the JPRS
printshop was doing a quite satisfactory job. He does not think that P&PD,
even with full staffing, will ever take less than 72 hours to print JPRS
reports. The current turnaround time averages 8 to 12 days from the time the
reports leave JPRS until they are returned.

(cc: D/FBIS, C/Prod, C/UD, C/ELAAD, C/NEAD, C/LRB, Prod/SPC)

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